

**IMPORTANT NOTICE**

**Legal Advice for Members of the Canadian Psychological Association**  
*A Pro Bono Program*

To reduce the risk of civil claims or disciplinary complaints against psychologists, **McFarlan Rowlands Insurance Brokers**, in co-operation with the **Canadian Psychological Association**, the **Council of Provincial Associations of Psychologists** and your insurer, **ING Wellington Insurance Company** have arranged for a pro bono summary legal advice service to be provided by **Bell, Temple, Barristers & Solicitors**. Bell, Temple will arrange for the appropriate referral to legal counsel in provinces other than Ontario.

**Bell, Temple** will provide confidential advice by telephone to all psychologists participating in the **Professional Liability Insurance Program** administered by **McFarlan Rowlands Insurance Brokers** and co-sponsored by the **Canadian Psychological Association** and the **Council of Provincial Associations of Psychologists**. **Bell, Temple** will provide advice on questions regarding potential civil claims or disciplinary complaints including:

- ⇒ Confidentiality and access assessments ⇐
  - ⇒ Sexual abuse ⇐
- ⇒ Conflicts of interest and dual relationships ⇐
  - ⇒ Delegation and supervision ⇐
  - ⇒ Termination of treatment ⇐
  - ⇒ Fee arrangements ⇐
- ⇒ Other standards of Professional Conduct issues relating to client services ⇐

**ABOUT BELL, TEMPLE**

**Bell, Temple** is a litigation law firm that has been involved in malpractice liability and health discipline matters for many years on behalf of many professional groups. **Cameron C. R. Godden** and **Lisa E. Hamilton** lead Bell, Temple's Health Discipline Group. **Ann L. Mitchell** is a new addition to Bell, Temple's Health Discipline Group. She is a lawyer who brings her specialty background and expertise as a former registered nurse to our pro bono program.

They are well versed in the regulations, standards of practice and the ethical obligations of psychologists. They have represented regulated professionals at every stage of discipline and civil matters, including assistance in the preparation of responses to complaints from the various Colleges, representation before discipline tribunals and the Health Professions Appeal & Review Board, and related appeals. They are available by telephone to provide free, confidential legal advice to avoid or reduce the probability of a claim or complaint.

Each telephone consultation is limited to 30 minutes per inquiry. The lawyer may consider it appropriate to review the issues and jurisprudence, and then call you back. The advice given will rely upon the accuracy and completeness of the information you provide.

Please be prepared with the following information:

- ⇒ Your name, telephone number(s) and address ⇐
  - ⇒ Your policy and certificate numbers ⇐
- ⇒ A concise summary of all relevant facts ⇐
- ⇒ Your specific question or concern. ⇐

**Bell, Temple**  
*Barristers & Solicitors*

393 University Avenue, Suite 1500, Toronto, Ontario, Canada M5G 1E6  
Toll Free (888) 263-8600 Local (416) 581-8200

They can be reached during business hours or voice mail messages can be left after hours or on weekends:  
**Cameron C. R. Godden – extension 8201 Lisa E. Hamilton – extension 8207 Ann L. Mitchell – extension 8209**

In the event of a formal claim or complaint, notify **McFarlan Rowlands Insurance Brokers**.

